

# Health & Safety Pack

Health & Safety Policy, RAMS

# Adapt

# Health & Safety for Drivers



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Driver Health & Safety Guide

Adapt Logistics Recruitment Ltd. is fully committed to ensuring, so far as is reasonably practicable, the health, Adapt Logistics Recruitment Ltd. is fully committed to ensuring, so far as is reasonably practicable, the health safety, and welfare of all employees, agency drivers, clients, contractors, and members of the public who may be affected by our operations. We recognise our responsibilities under the Health and Safety at Work Act 1974 and all associated regulations, and we strive to achieve the highest possible standards of safety and wellbeing throughout all aspects of our business. Our aim is to foater a culture of partnership, open communication, and continuous improvement, ensuring that everyone we work with returns home safety every day.

2. Scope
This policy applies to every member of staff, agency driver, and contractor engaged by Adapt Logistics Recruitment
Ltd., including those placed with third-party clients across all sectors we serve. It encompasses all activities related
to recruitment, assignment, vehicle operation, on-site work, lone working, and all forms of communication with
clients and candidates.

# 3. Responsibilities

# a) The Agency (Adapt Logistics):

Adapt Logistics will maintain and regularly review this Health & Safety Policy, ensuring it is up to date with current legislation, industry best practice, and the needs of our business. We conduct robust pre-assignment screening for all drivers, which includes checking DVIA licence every alk months (unleas apecified by the client), collecting and reviewing annual medical questionnaires, verifying CPC and ADR qualifications, and obtaining relevant references.

Every driver is provided with a comprehensive induction pack that details our policies, escalation procedures, and reporting routes for any health and safety concerns. We ensure all drivers are briefed on their legal obligations, including DVSA drivers' hours. Lachograph rules, and best driving practices, referencing the latest guidance from the DVSA, Network Rail, and industry bodies.

We provide a secure online portal where drivers and clients can access essential documents, update compliance information, and acknowledge receipt of policies. Compliance is monitored through regular audits, spot checks, and feedback from both clients and drivers.

All incidents and near-misses are fully investigated, and affected staff or drivers are supported throughout the process. We maintain clear and up-to-date contact details, ensuring 24/7 support and escalation is available to all users.



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# b) Agency Drivers:

All drivers are expected to fully comply with both agency and client health and safety requirements. Drivers must only accept assignments for which they are appropriately trained, competent, and medically fit. Drivers must inform the agency if there are any changes to their health or eyesight that will affect their ability to work. Drivers are required to perform daily vehicle walkaround checks using DVSA guidelines and report any defects immediately to the client before driving, Agency drivers must strictly adhere to DVSA drivers' hours, suchograph rules, and the Working Time Regulations, ensuring they take all required reat breaks and accurately record their hours. It is the responsibility of the agency driver to always wear the appropriate personal protective equipment (PPE), including hi-visibility clothing, safety boots, and gloves, and to ensure that any specialist PPE required for a specific assignment is used as instructed.

Drivers must report all incidents, near-misses, health concerns, or unsafe conditions immediately to both the agency and the client. Agency drivers are expected to participate in all required site inductions and escalate any concerns about unfamiliar sites, unsafe tasks, or unclear procedures.

Drivers are encouraged to use the agency's self-service portal to update their details, submit timesheets, and access all relevant health and safety information.

### c) Clients:

Clients are responsible for providing all agency drivers with a thorough site-specific health and safety induction and risk assessment before the commencement of any assignment. They must ensure that appropriate welfare facilities, supervision, and any required specialist PPE are available and accessible to drivers. Clients are required to promptly inform the agency of any incidents, hazards, or changes to working conditions that could affect the safety or wellbeing of agency drivers.



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# 4. Key Health & Safety Procedures

# 4.1. Recruitment & Screening

Adapt Logistics conducts a rigorous recruitment and screening process for all drivers. This process includes a DVLA licence check every six months, verification of CPC and ADR qualifications, the collection and annual review of medical self-declaration questionnaires, and thorough reference checks. Drivers are required to promptly declare any changes to their health status or driving record, ensuring only safe and competent drivers are supplied to our clients.

4.2. Induction
All drivers receive a comprehensive induction pack, either digitally or physically, prior to their first assignment. This pack covers all agency policies, escalation routes for reporting concerns, procedures for lone working and night shifts, guidance on fatigue management, mental health and webleing support, PFF requirements, and tegal responsibilities. Instructions for accessing the agency's online portal and reporting issues are also included. Drivers must confirm their understanding and acceptance of these policies before being assigned to any client.

4.3. Driver Hours, Fatigue & Tachograph Compliance
Drivers must comply with all DVSA Drivers' Hours and Tachograph Rules to prevent fatigue and ensure legal
compliance. This includes accurately recording driving hours, taking legally mandated breaks, and using
tachographs as required by law. The agency and its clients monitor compliance through timesheet submissions,
portal records, and, where applicable, direct tachograph data analysis. Any concerns regarding fatigue or breaches
of working hours must be reported immediately.

4.4. Route Planning & Bridge Strikes
All drivers are required to plan their routes in advance, using approved navigation tools and evoiding restricted roads
and low bridges, in line with the Network Rail Bridge Strike Guide (Prevention of bridge strikes - Network Rail).
Clients are responsible for providing drivers with site-specific routing guidance and for updating the agency about
any known hazards or route restrictions. Drivers must always adhere to these instructions and secalate any
uncertainty about routes or bridge heights to the client before commencing a journey or as soon as possible.

4.5. Vehicle Safety & Daily Checks
Before operating any vehicle, drivers must complete a thorough daily walkaround check, following the DVSA's official checklist. Any defects or safety concerns must be reported immediately to the client client, and the vehicle must not be operated until all susues are rectified. Clients are responsible for the ongoing maintenance of vehicles and for responding promptly to all reported defects.



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4.6. Manual Handling & Loading/Unloading
Drivers receive training in manual handling and are advised to use mechanical aids wherever possible to prevent injury. They must not attempt to handle goods or equipment beyond their training or capability and are required to report any unsafe manual handling expectations to the agency and client. Clients must notify the agency in advance if manual handling is required and provide site-specific training and supervision as necessary.

4.7. Personal Protective Equipment (PPE)
All drivers are responsible for providing and wearing standard PPE, including hi-visibility clothing, safety boots, and glows, as a minimum requirement. Where specialist or site-specific PPE is needed, clients are responsible for ensuring fits availability and for enforcing PPE rules on site. The agency provides guidance on PPE requirements as part of the induction process and monitors compliance through spot checks and driver feedback.

4.8. Lone Working & Night Shifts

Lone working and night shift assignments are only given to drivers who have been assessed as suitable for such work. The agency's lone working procedures are: access to a 24/7 emergency contact number, and clear escalation routes for any concerns. Drivers are briefed on fatigue management and are encouraged to report any issues related to lone working or night shifts immediately.

4.9. ADR & Hazardous Goods
Only drivers with valid ADR certification are assigned to hazardous goods transport. These drivers receive additional safety procedures, emergency contact details, and PPE requirements as part of their assignment brief. The agency ensures all ADR certifications are current and provides annual refresher training as necessary.

4.10. Health & Wellbeing
Adapt Logistics promotes a culture of openness and support regarding health and wellbeing. Below is information and signosting for various information sources, and are encouraged to report any stress, fatigue, or other wellbeing concerns without fear of reprisal. The agency conducts annual wellbeing check-ins and provides ongoing support to all drivers.

You can call Mind on 0300 123 3393 or Samaritans on 116 123



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4.11. Incident & Accident Reporting
All incidents, near-misses, or hazards must be reported immediately to both the client and the agency. The agency is responsible for investigating all reports, implementing corrective actions, and updating risk assessments as needed. Post-incident support, including access to mental health resources and legal guidance, is available to all affected drivers.

In the event of an incident or injury, you must let the client, and the agency know as soon as possible. The client may be able to provide you with First Aid, otherwise you can view the below for support



4.12. Mobile Phone & Device Use
Drivers are strictly prohibited from using handheld mobile devices while driving. Devices may only be used when the
vehicle is andfely parked or, if required for navigation, securely mounted and operated in accordance with the law and
agency policy.

4.13. Drug & Alcohol Policy
Adapt Logistics operates a zero-tolerance policy towards drugs and alcohol. Random testing may be conducted as required by clients or law. Any breaches of this policy will result in immediate removal from assignment and may be reported to the relevant authorities.

4.14. COVID-19 & Infectious Diseases All drivers and clients must adhere to current government and HSE guidelines on hygiene, self-isolation, and vaccination. Clients are responsible for providing appropriate site hygiene measures and PPE as required to prevent the spread of infectious diseases.

4.15. Open Communication & Continuous Improvement

Adapt Logistics fosters a culture of open and honest communication with all drivers and clients, encouraging the reporting of hazards, concerns, and feedback at all times. Feedback is regularly solicited to drive continuous improvement in our health and safety practices. All policies and risk assessments are reviewed annually, or sooner if significant incidents or regulatory changes occur.



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# Road safety information for heavy goods vehicle drivers

If you have learned to drive in another country, and want to drive a heavy goods vehicle (HGV) on England's major road network, you must be aware of the driving rules, speed limits, roadside message signs, safe driving recommendations and what to do if you need to stop for an emergency.

You must stay on the left hand side of the road at all times. You should also be particularly careful at roundabouts and when driving for the first time each day, as your reflexes may want you to drive on the wrong side.

If you are a driver of an HGV which weighs over 7.5 tonnes, you must not drive in the right hand lane of a motorway if there are three or more lanes. It is best to stay in the left hand lane (lane 1), unless you are overtaking, and try to avoid regular lane changing.

You must never drive when tired as this is a risk for everyone. Don't be afraid to take regular rests, especially if you are already tired, driving irregular hours, driving on long, straight roads or if you have been driving for a long period of time.

## Stopping and parking

When you stop and park, make sure you always park somewhere safe. It's important that you can be seen by others, as this will make your vehicle more secure. You must not block traffic and must pose no risk to anyone else. You should use the parking areas at truck stops, motorway service areas or car parks reserved for overnight use.

Parking at entry or exit slip roads of service areas is strictly forbidden. It is also forbidden to stop or park on hard shoulders unless it is an emergency.

### Motorway Service Areas (MSA)

Despite there often being repair services available at European MSAs, this is not common in England. Read about MSAs on the Highways Agency website (http://www.highways.gov.uk/knowledge/14986.aspx).

Find more guides and online services at businesslink.gov.uk/transport



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# Safety through road works

Road works may appear very different to what you are used to.

On motorways or four-lane roads, you will be warned at least 1.6 kilometres before the road works begin, so you have enough time to slow down. There will be a new speed limit set in this time usually between 64 and 80 kilometres per hour  $(km^2h)$  and there will often be safety cameras installed to regulate this speed.

Sometimes, certain lanes are reserved for certain types of vehicles. It is therefore important to know the size and weight of your vehicle so you can get into the correct lane before the road works begin. In sections of road works, begin are often more pronounced and lanes are often maroure. Overseas drivers are often involved in cellisions in road works as traffic to their right hand side is often nearer than they think. You must always be aware of this.

# Emergencies

You will find emergency roadside telephones every 1.6 kilometres on the hard shoulder. You are advised to use these, rather than a mobile phone, to contact the emergency services in an emergency or if you breakdown and cannot leave the motorway. If you cannot get to one of these telephones, then you should diad 999 or 112 from your mobile.

If you feel that more information should be added into this guide, or if you have any other comments, please contact the Highways Agency by email at <a href="mailto:truckstops@highways.gsi.gov.uk">truckstops@highways.gsi.gov.uk</a>.

# Speed limits by road type

Vehicle type	Motorway	Built-up area*	Single carriageway	Dual carriageway
Car	113km/h 70 miles per hour (mph)	48km/h 30mph	97km/h 60mph	113km/h 70mph
HGV	113km/h **	48km/h	80km/h	97km/h
(< 7.5 tonnes)	70mph	30mph	50mph	60mph
HGV	97km/h	48km/h	64km/h	80km/h
(> 7.5 tonnes)	60mph	30mph	40mph	50mph

\* All roads with streetlights unless otherwise stated
\*\* 97km/h for articulated lorries or vehicles towing trailers

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# HGV **Driving Hours**





# **Maximum Driving Times**

Duration Continuous driving tin Daily driving time Weekly driving time 56 hours Two-weekly driving time

# Explanation

Explanation

Maximum of 10 hours of driving twice a week. On other workingdays in the same week: a maximum of 9 hours driving per day, A fixed week starts on Monday at 00:00 and ends on the next Sunday at 23:59.

# Working Time on Night Shift

In period of 24 hours from start of shift By collective workforce arrangement

Exemption from these rules is permitted under collective workforce agreement. Normal hours apply. The 10-hour limit can be exceeded under agreement.

## Minimum Resting Time

Minimum daily rest 3 hours + 9 hours Split rest

3 times per week. Double manning: at least 9 hours in 30 hour period. Possibly shorten to 24 hours once every 2 weeks. Compensate difference before end of 3rd week.

# E Conditions Night Policy

Night work (goods vehicle) Night work (passenger vehicle)

Between 00:00 & 04:00 Between 01:00 & 05:00

**☆** Breaks

30 minutes

Possible split to break into breaks of at least 15 minutes. Possible to split break into breaks of at least 15 minutes. Possible to split into break of at least 15 and then of at least 30 minutes.

Break in driving times **★ Working Time Directive** 

Break in working time (6-9 hours)

Allowed to work 60 hours, as long as the 48-hour maximum is not exceeded. This is for a period of 17 weeks, or 26 weeks with a collective workforce agreement.

Weekly working time Max. weekly working time E Data

Every 28 days Every 90 days Regularly Mandatory instructions

All downloads need to be saved for at least 52 weeks, on 2 seperate devices.









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# What is a bridge strike?

- A bridge strike is an incident in which a vehicle, its load or equipment collides with a bridge.
   Most bridge strikes occur where roads pass under railway bridges.





The institution returns the words Do not trely on the information on the headboard as coupler heights can vary. Report any discrepancy between the measured height and that shown on the headboard to your Transport Manager

A route and which check pro – forms is provided on page 5 for your use to record checks carried out to aid the prevention of bridge strikes.

# When en route

You commit an offence if the overall travelling height of your vehicle is over 3 metres and the correct maximum height is not displayed in the cab. Remember, your vehicle height can change for a variety of reasons, for example, adjustment of the 5th wheel, trailer loaded, unloaded or reloaded.



Notice in a driver's cab displaying the overall vehicle height

Prevention of Bridge Strikes - A Good Practice Guide for Professional Drivers Issue 2 April 2012 NR/CE/GPG/004

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Avoid short cuts to save time as this may lead you to a low bridge.

Use a LGV specific satellite navigation system.
Don't rely on system designed for cars as these will not avoid low bridges.



- will not crown low pringes.

  Stop and seek advice on an alternative route if you:

  Are diverted from your planned route

  Realise that your route is obstructed by a bridge lower than your vehicle
  Remember that it is an endossable of effence to use a hand held
  mobile phone or similar device whilst driving.

Traffic signs
You should be owner that traffic signs are provided at bridges to show the maturing permitted vehicle height when less than 16-2" (4.55 metres).

Red cricke prohibit
Red triangles warn



• Red circles prohibit
• Red triangles warn
If a vehicle is higher than the
dimensionis shown on a circular traffic
sign, you must stop and must not pos
the sign. If you poss the sign you are
likely to colide with the bridge and be
likely to colide. With the bridge and be
dimensionis's shown on a transpular
traffic sign at the bridge; you should not
poss the sign.
At and hindings, white lines on the road
and "good posts" on the bridge may be
provided to inside the extent of the
word of the bridge; you should not
poss the sign.
At and hindings, white lines on the road
and "good posts" on the bridge may be
provided to inside the extent of the
over a 3 metre width. There may be an
diditional set of good posts' shown on
so a metre width. There may be
an diditional set of good posts' show down on you
provide and provide provided
passes between the good posts.
Slow down on you approach the bridge
and only move to the certifice of the
ob. If necessary your vehicle
passes between the good posts.
Slow down on you approach the bridge
and only move to the certifice of the
ob. If necessary your your horn or
use dipped headlights to warm of your
presence.
Drivers of vehicles with wide loads over
and hindings as the maximum height
and the signed of the provided or the provided provided













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# if a bridge strike occurs?

On the approaches to bridges with a vehicle height restriction, signs might be provided to give you advance warning of the restriction. This is to help you take an alternative route avoiding the low bridge. You should be aware, however, that advance warning signs are not provided at all low bridges.



# What action should be taken if a bridge strike occurs?

At a rullway bridge
Step 1: Report the bridge strike to the
Roil Authority immediately
so that trains may be stopped
from crossing the bridge

Telephone the number shown on the identification plate on the bridge.

Do not wait until you return to your depot before reporting the bridge strike.

Step 2: Advise the police using the 999 system.

Any road traffic collision that causes damage to a 3rd party must be reported. Each bridge strike causes damage to a bridge, and must therefore be reported.

Step 3: Report the bridge strike to your employer.

Step 4: Keep the public away and do not move your vehicle.

At any other bridge
Report the bridge strike to the Police using the 999 system and
then your employer.
Keep the public away and do not move your vehicle.

Revention of Bridge Strikes - A Good Practice Guide for Professional Drivers Issue 2 April 2012 NRC BGPG/00k



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# What are the consequences of a bridge strike? Striking bridges is potentially dangerous and expensive.

- On the railway

  A serious indefent and result in a
  train being devaled with catastraphic
  loss of life

  B indees strikes may seriously
  Jeopardise the sofety of the public
  travelling by train

  E-very bridge strikes muse delays
  and daruption to trains

  Bridge strikes arouse delays
  and daruption to trains

  Bridge strikes cause delays
  and daruption to trains

  and continues of the source of the so



# On other road users

- You could cause:

  The death or serious injury of another road user

  Serious disruption on the road network

# On you and your employer You could: Be lailed or seniously injured Suffer serious economic loss - you could lose your job Be prosecuted for offences which can result in imprisonment or loss of your driver's licence. Have to pay increased personal can insurance premiums Your company could lose their operator's licence

- Vour company will be liable for the costs of:
   Examining the bridge
   Repairing bridge damage
   Recovering your vehicle and its load
   Delays to train services



Prevention of Bridge Strikes - A Good Practice Guide for Professional Drivers Issue 2 April 2012 NRYCE/GPG/V04



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# Professional drivers' route and vehicle check

Date		Driver's name	
Vehicle no.		Trailer fleet / Serial no.	
Route	From	То	Via
Load type	☐ Box ☐ Plant & Machinery ☐ Car transporter	Container Skip Other (specify):	Curtainsider Waste

Have low bridges on your route been identified?	☐ Yes	□ No
What is (are) the location(s) of the lowest bridge(s) on the route?		1 (855/8)
What is the limit on vehicle height under bridges on your route?	ft	ins metres
Is the load and equipment properly secured and safe?	☐ Yes	□ N
What is the maximum travelling height of your vehicle?	ft	insmetre
Is the maximum height of your vehicle less than the limit on vehicle height under bridges on your route?	☐ Yes	_ N
What is the maximum width of your vehicle?	ft	ins metre



Know your vehicle height and width. Know your route. Obey traffic signs. Don't hit and run.





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# Overall travelling height conversion chart



Feet / inches	Metres	Feet / inches	Metres
16'-3"	4.95	13'-3"	4.04
16'-0"	4.88	13"-0"	3.96
15'-9"	4.80	12'-9"	3.89
15'-6"	4.72	12'-6"	3.81
15'-3"	4.65	12"-3"	3.73
15'-0"	4.57	12'-0"	3.66
14'-9"	4.50	11'-9"	3.58
14'-6"	4.42	11'-6"	3.51
14'-3"	4.35	11"-3"	3.43
14'-0"	4.27	11"-0"	3.35
13'-9"	4.19	10'-0"	3.05
13'-6"	4.11	9'-0"	2.75



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### Introduction

As an employer, you must protect your workers from the risk of injury and ill health from hazardous manual handling tesks in the workplace. This leaflet will help you do that. It includes simple risk filters to help you identify which manual handling activities are hazardous.

Manual handling meens transporting or supporting a load by hand or bodily force. It includes lifting, lowering, pushing, pulling, moving or carrying a load. A load is a moveable object, such as a lox or package, a person or an animal, or something being pushed or pulled, such as a roll cage or pallet truck.

# What's the problem?

Manual handling injuries are part of a wider group of musculoskeletal disorders (MSDs). The term 'musculoskeletal disorders' includes injuries and conditions that can cause pain to the back, joints and limbs.

This leaflet focuses on manual handling, which is one of the main causes in the development of musculoskeletal disorders, particularly back pain. For the latest statistics, visit the HSE website.

Manual handling risks can be found across all kinds of workplaces — on farms and building sites, in factories, offices, worehouses, hospitals and while making deliveries — theory manual abour, repetitive handling, owkward postures and previous or easting injuries or conditions are all risk factors for developing MSDs. Work may be make worse in injury which was not caused at work, such as a sports injury. There is more advice on MSDs on the HSE website.1

Taking the action described here will help prevent injuries and ill health, but you can't prevent all MSDs. Encourage workers to report any signs and symptoms to you or their worker representative at an early stage, before they become more serious, so you can take steps to reduce the risk.

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If your workers have developed symptoms, consider taking advice from an occupational health provider on a worker's fitness for work and any restrictions or adaptations to their work that may be required.

# What does the law say?

The Management of Health and Safety at Work Regulations' require you to assess the risks to the health and safety of your workers. Where this identifies hexardous manual handling of bads, you should also comply with the Manual Handling Operations Regulations (the Manual Handling Regulations).

The Manual Handling Regulations set out a clear hierarchy of measures you must follow to prevent and manage the risks from hazardous manual handling:

- avoid hazardous manual handling operations, 'so far as reasonably practicable';
   assess the fisc of lipity to workers from any hazardous manual handling that can't be avoided;
   reduce the risk of lipity to workers from hazardous manual handling to as low as reasonably practicable.

Workers have duties too. They should:

- follow systems of work in place for their health and safety,
  use properly any equipment provided for their health and safety,
  coperate with you on health and safety matters;
  inform you of things change or they identify heardous handling activities;
  take care to make sure their activities do not put others at risk.

Consult and involve your workforce. Your workers and their representatives know first-hand what the risks in the workplace are and can often suggest practical solutions to control them.<sup>4</sup>

\*This means balancing the level of risk against the measures needed to control the real risk in terms of money, time or trouble, However, you do not need to take action if it would be grossly disproportionate to the level of risk.



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# Avoid hazardous manual handling

# Eliminate handling the load

Can you eliminate hazardous manual handling by not moving loads, for example, by looking at whether the work could be done in a different way:

- Does the item really need to be moved, or can the activity be done safely where it already is by redesigning the task?
  Can products or materials be delivered directly to where they will be used?

Automation or mechanisation

If handling the load cannot be avoided, consider whether the operations can be automated or mechanised to eliminate the namual part of the handling. The best time to make decisions about this is when plant or systems of work are being designed.

- this is when paint or systems of work are being designed.

  Can you are materials handley equipment or mechanical aids to eliminate or reduce the risks you identify in your risk to eliminate or reduce the risks you identify in your risk are reduced to the risk of risks of risks and risks of the risk of risks of risks

# Assess the risks

Where you identify risks from hazardous manual handling in your workplace that cannot be evolded, you must do a manual handling risk assessment to help you decide what you need to do to manage these risks. Make sure your workforce is fully involved in the risk assessment process.

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# Consider risks arising from:

- the task;
  the load:
  the working environment;
  individual capacity;
  any materials handling equipment or handling aids used;
  how you organise and allocate work;
  the pace, frequency and duration of the work.

Make sure you take account of the individual requirements of workers who may be especially at risk, for example:

- new or expectant mothers;
   popple with disabilities, which may make it more difficult to do a particular tank;
   these returning to work after a recent manual handling injury, who may be on a phased return to work;
   inexperienced new; young or temporary workers;
   older workers;
   contractors, homeworkers or lone workers;
   migrant workers who may not have English as their first language.

You also need to take account of psychosocial risk factors. These may affect workars' psychological responses to their work and workplace conditions. Examples are high workbads, tight deadlines and lack of control over the work and working methods, which may make people more likely to develop MSDs.

# How detailed should my risk assessment be?

The amount of detail required by your manual handling risk assessments will depend on a rumber of factors, including the level of risk and complexly of the tasks being carried out. Litting IRSE's aimple risk filterigs as a first step can help you to initially identify low- and high-risk tasks. This will help you decide your priorities for more detailed assessments of your higher-risk tasks.



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HSE's guidance on the Manual Handling Regulations (L23) Manual handling\* contains in-depth advice on risk assessment. If you choose to use HSE's suggested approach, there are three levels of detail:

- to use risks a suggested approach, mere are times leveler of details.

  simple filters to distinguish low-lok tasks from those which need a more detailed assessment.

  HSS's risk assessment Missoul handling

  HSS's risk assessment of the state of the stat

# Simple filters

Use the guideline filters for lifting and lowering in Figure 1 to help you identify low-risk tests. The Manual Handling Regulations do not set specific weight limits, so the guidelines are not safe limits' for lifting and carrying. They use broad essumptions or specialisations where, if met, the risk of injury is considered to be low. But working outside the limits is likely to increase the risk of injury, which can lead to ill health. The guidelines are derived from lifting capacity data which show differences between men and women in the population (rether than individuals).

The filter for pushing and pulling in Figure 2 looks at the posture of your workers during pushing or pulling operations.

Where the handling task falls within the filter guidelines, you do not normally need to do any other form of risk assessment unless you have individual workers who may be at significant risk. If you are unsure, complete a more detailed assessment.



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# Lifting and lowering risk filter

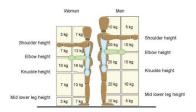


Figure 1 Lifting and lowering risk filter

- Figure 1 assumes that the load is easily grasped with both hands and is handled in reasonable working conditions, with the worker in a statele body position.

  Each bots in Figure 1 contains a filter value for lifting and lowering in that zone. The filter values in the boxes are reduced if Panding is done with arms extended, or at high or low levels, as that is where injuries are most likely to happen. Observe the work activity you are assessing and compare it to Figure 1. First, decide which zone or zones the worker's hands pass through when moving the load. Then assess the maximum weight being handled, if it is less than the value given in the matching box, it is within the guidelines.

  If the worker's hands enter more than one zone during the operation, use the smallest weight. Use an in-between weight if the hands are close to a boundary between zones.



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Lifting and lowering: Do I need to make a more detailed asse. You will need to make a more detailed assessment using the MAC tool or full risk assessment checklists (or equivalent) if:

- tool or full risk assessment checksts (or equivalent) at:

  the handling operation must take place with the hands outside
  the zones in Figure 1;
  the handling involves tonot treating:
  the handling involves tonot treating;
  the handling is more frequent than one lift every two minutes;
  the handling is done by a testing.

  the handling is done by a testing
  the handling is done by a testing
  the handling is done by a testing
  the handling operations are complex, for example, the weights
  vary significantly or there are several start and fiftish locations;
  the lift does not meet the conditions given for using the
  guidelines, for example, the load is difficult to greap or handle;
  the person ifting may be at significant risk, for example, new or
  expectant mothers, sough owners, those new to the jbb, or
  those with a disability significant health problem or recent injury.

Carrying risk filter
You can apply the filter weights for lifting and lowering in Figure 1 to carrying operations where the load:

- is held against the body.

  is carried no further than about 10 m without resting;
  is carried no further than about 10 m without resting;
  does not prevent the person from walking normally;
  does not obstruct the view of the person carrying it;
  does not require the hands to be held below knuckle height or
  much above elbow height.

Where you can carry the load securely on the shoulder without lifting it first (for example, by sliding it onto your shoulder), you can apply the filter values up to 20 m.



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# Pushing and pulling risk filter

rusmushing and pulling risk filter

In pushing and pulling operations, the load might be slid, folled or moved on wheels.

Observe the worker's general posture during the operation. Figure 2 shows some acceptable push/pull postures. The task is likely to be low risk if:

- the force is applied with the hands;
  the torso is largely juright and not twisted;
  the hands are between hip and shoulder height;
  the distance moved without a pause or break is no more than about 20 m.

Pushing and pulling: Do I need to make a more detailed assessment?

detailed assessment?
If the load can be moved and controlled very leasily, for example with one hand, you do not need to do a more detailed assessment. You should make a more detailed assessment using, for example, the RAPP tool or full risk assessment checklists (or equivalent) if:

- the posture shows that the task requires significant forces, for example, leaning, there are extra risk factors like slopes, uneven floors, constricted spaces or trapping hazards.
- Figure 2 Acceptable push/pull postures



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### Handling while seated



Figure 3 Handling while seated

The filter values for handling operations carried out while seated, as shown in Figure 3, are Mers 5 kg and Woment 3 kg. These values only apply for two-handed itting and when the hands are within the green zone shown. It handling beyond the green zone shown. It handling beyond the green zone is unevoicable, you should make a full assessment.

# Record and review

Make a record of your significant findings – the hazards, how people might be harmed by them and what you have in place to control the risks. Any record should be simple and focused on controls. If you have fewer than five employees you do not have to write anything down, but it is useful to do this so you can review it later, for example, if something changes.

Regularly review your work activities to make sure the risks are being adequately controlled and that your risk assessment remains relevant – few workplaces stay the same because production processes or workers may change.

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# What about manual handling training?

Providing information and training slone will not ensure safe manual handing. The first objective should always be to design the handing operations to be as safe as reasonably practicable. Manual handing training is important to further manage the risk of injury if the task cannot be avoided and you have already taken action to reduce the risk. However, on its own, it can't overcome:

- a lack of mechanical aids;
  badly designed tasks;
  unsuitable loads;
  an unsuitable working environment.

The information covered by manual handling training should be specific to the job and should include:

- specific to the job and should include:

  manual handling risk factors and how injuries can happen;
  appropriate systems of work for the individual's tasks and
  environment;
  use of mechanical aids;
  how to carry out sete menual handling, including good
  handling bechiques;
  practical work relevant to the job to allow the trainer to identify
  and put right anything the trainee is not doing safely;
  how to report symptoms and injuries.



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# Risks and controls

Table 1 includes some practical advice on what to look for when making an assessment and suggests ways to control the risks.

Table 1 Risks and how to control them

Risks to look for when making an assessment	Ways of reducing the risk of injury				
The tasks					
Do they imove:  holding loads away from the body?  twisting, stooping or reaching upwards?  large vertical movement?  long carrying distances?  strenous pushing or pulling? repotitive handing?  risk of sudden movement of loads? insufficient rest or recovery time?  a work rate imposed by a process?	Can you use a lifting aid?  change workplace leyout to improve efficiency?  reduce the amount of twisting and stooping?  avoid lifting from floor level or above shoulder height, sepocially heavy loads?  reduce carrying distances?  use powered handling devices to eliminate pushing and pulling?  avoid repetitive handling?  take steps to reduce fatigue?  vary the work, allowing one set of muscles to ret while another is used				
The loads					
Are they:	Can you make the load:				
heavy or bulky? difficult or grasp? unstable or likely to move unpredictably? harmful, eg sharp or hot? awkwardly stacked? too large for the handler to see over?	lighter or less bulky?     easler to grasp?     more stable?     less harmfur?     evenly stacked?  If the load comes in from elsewhere, have you asked the supplier to help, eg by providing handles or smaller packaee?				

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Risks to look for when making an assessment	Ways of reducing the risk of injury
The working environment  Are there:  restrictions on posture? bumpy, obstructed or slippery floors?	Can you:  remove obstructions to free movement?
wariations in floor levels? hot/cold/humid conditions? gusts of wind or other strong air movements? poor lighting conditions? restrictions on movements from clothes or personal protective equipment (PEE)?	provide better flooring and/or slip-resistant footwear? avoid steps and steep ramps? prevent extremes of hot and cold? improve writiation? provide suitable protective clothing or PPE that is less restrictive?
Individual capacity	
Does the job:	Can you:
require unusual capability, eg above average strength or agills?     pose a risk to those with a health problem or learning/physical disability?     pose a risk to new or expectant mothers?     pose a risk to new or young workers?     call for special information or training?	consider the design of the task? pey particular attention to those with have a physical weakness? take extra care of, eg new or expectant mothers and newlyoung workers? give your workers more information, eg about the range of tasks? provide more training? oet advice from an occupational

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Risks to look for when making an assessment	Ways of reducing the risk of injury				
Handling aids and equipment Consider:	Can you:				
is the device the correct type for the job?  Is I well maintained?  In the wheels on the device suited to the wheels on the device suited to the wheels on the device suited to the wheels run freely?  Is the handle height between the waist and shoulders?  In the handle grips in good condition and comfortable?  In the there any brakes? If so, do they work?	provide equipment that is more suitable for the task?  carry out planned preventive maintenance to prevent problems? change the wheels, tyres and/or facility to the planned preventive maintenance to prevent problems?  change the wheels, tyres and/or facility to the planned to				
Work organisation factors Consider:  is the work repetitive? is the work machine or system-paced? do workers feel the demands of the work are excessive? do workers have little control of the work and working methods? is there poor communication between managers and workers?	Can your change tasks to increase variety? adjust the work rate? make more use of varikers' skills? make more use of varikers' skills? make workloads and deadlines more changed of the skills of the skills? and course you do communication and teamwork?				

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# Find out more

- HSE's website on musculoskeletal disorders: www.hse.gov.uk/msd
- www.hse.gov.uc/mas

   Risk assessment: A brief guide to controlling risks in the
  workplace Leaflet (NDG163)rev4) HSE 2014

  www.hse.gov.uk/pubns/indg163 pdf

   Manust handling. Manust Handling Operations Regulations
  1592. Guidance on Regulations L23 (Fourth edition) HSE 2016

  www.hse.gov.uk/pubns/books\*(2-3) thm

- 1992. Guidance on Regulations L23 (Fourth edition) HSE 2016 
  www has govuk/pubns-floxed/323 htm 
  4. Consulting encipleres on health and safety: A trief guide to the 
  law t-allest MDG32(rev) ESE 2013 
  http://www has govuk/pubns/indg232.pdf 
  5. Making the best use of litting and handling alds Leaflet 
  INDG39(rev) HSE 2013 
  http://www has govuk/pubns/indg393.pdf 
  1. Manual handling assessment charts (the MAC tol) Leaflet 
  INDG383(rev3) HSE 2018 
  www.has govuk/pubns/indg383.htm 
  7. Risk assessment of pushing and pulling (RAPP) bod Leaflet 
  INDG478 HSE 2016 
  www.has govuk/pubns/indg478.htm 
  8. Full manual handling risk assessment Examples of 
  assessment chards (the Checkless 
  http://www.has.gov.uk/pubns/inds/CS.pdf 
  For helps seeking the right type of manual handling advice, see 
  'Gettiop help with manual handling risks in your business' 
  http://www.has.gov.uk/pubns/inds/AS.pdf 
  For helps seeking the right type of manual handling advice, see 
  'Gettiop help with manual handling risks in your business' 
  http://www.has.gov.uk/msd/asternal-help.htm



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## **Further information**

For information about health and safety viall https://books.hne.govulk or http://www.hne.govulk.

You can view HSE griddence oritine and order priced publications from the website. HSE priced publications are also available from bookshops.

To report inconsistencies or inscorracies in this guidance email commissioning dwin.

commissioning dwit com.

This guidance is issued by the Health and Safety Executive. Following the guidance is not computery unless operationally stated, and you are free to bee other action. But if you do follow the guidance you will normally be dring execution to the guidance you. Will commanly be dring execution to comply with the law. Health and safety impectors seek socrare compliance with the law and represent the state of the guidance you. The security of the second section of the second section of the s

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# Training Videos

DVSA Walkaround Check & Safety Inspections	https://www.youtube.com/watch?v=rRdP5F3c_HI&t=4s
	http://youtube.com/watch?v=VJwTN2jQfMM
Load Securing Guidance	https://www.youtube.com/watch?v=HXVQxn24kiw
	https://www.youtube.com/watch?v=PoVXOJXbMe4
	https://www.youtube.com/watch?v=AkdTEefDr8o
	https://www.youtube.com/watch?v=cjeBg4SABZw



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Hazard/Activity	Who Might Be Harmed	Risks Identified	Legal/Best Practice Reference	Controls/Procedures (Agency/Driver/Client)	Monitoring & Review	Responsibility	Initial Risk Rating	Residual Risk Rating
Recruitment & Pre- Assignment Screening	Driver, public	Unfit driver, unreported medical conditions, invalid license, insufficient training	HSE, DVSA, Road Traffic Act, GDPR	Agency: DVLA license checks every six months, Driver: Annual medical self-declaration, portal registration. Drivers must declare changes immediately.	Annual audit of driver files and portal compliance	Agency: screening, checks; Client: site induction	High (15)	Low (5)
Driver Induction (Agency)	Driver	Lack of awareness of agency policies, escalation, reporting incidents	HSE, company policy	Agency: Comprehensive induction pack/briefing, escalation procedures, lone working, fattigue management, PPE, legal responsibilities. Driver: Induction confirmed via portal/signature.	Spot checks on understanding; annual review	Agency: agency policies; Client: site rules	Medium (9)	Low (4)
Medical Fitness	Driver, public	Fatigue, sudden illness, unreported conditions	DVSA, HSE, Road Traffic Act	<b>Driver:</b> Annual medical questionnaire, prompt reporting of changes of anything including DVLA notifiable condition	Annual review, spot checks, and follow-up	Agency: initial/ongoing; Client: on site	High (12)	Low (4)
License Validity & CPC	Driver, public	Unlicensed/unqualified driver	DVSA, Road Traffic Act	Agency: DVLA license checks every 6 months	Digital log, reminders, compliance checks	Agency: all checks; Client: extra verification	High (15)	Low (3)



Mental Health & Wellbeing	Driver	Stress, trauma, anxiety, isolation, fatigue	HSE, Mind	Agency: Signposting to resources, post-incident support, encourage reporting.	Wellbeing survey, support uptake, feedback	Agency: support; Client: facilities	Medium (9)	Low (4)
Working Hours, Fatigue & Rest	Driver, public	Fatigue, microsleep, breach of Working Time Directive	HSE, DVSA, Working Time Regs	Driver: DVSA hours/breaks compliance, fatigue awareness completed in Health and Safety pack	Review shift records, spot checks, incident logs	Agency: policy, monitoring; Client: welfare	High (15)	Medium (6)
Night Shifts	Driver, public	Fatigue, reduced alertness, lone working	HSE, Working Time Regs	Agency: Suitability screening, fatigue management covered in induction pack,	Monitor shift patterns, incident reports	Agency: suitability; Client: site safety	High (12)	Medium (5)
ADR (Hazardous Goods) Transport	Driver, public, environment	Spills, fire, chemical exposure, legal breach	ADR Regs, HSE	Agency/Client: Only ADR- certified drivers assigned, safety info, emergency procedures, specialist PPE ensured.	Annual ADR refresher, incident review	Agency: qualification; Client: site/emergency	High (15)	Medium (6)
Lone Working	Driver	Delayed emergency response, isolation, stress	HSE, Lone Worker Regs	Agency: 24/7 emergency contact Client: welfare checks by client.	Review lone worker logs, compliance	Agency: policy, check-ins; Client: welfare	High (12)	Medium (5)
Loading/Unloading	Driver, warehouse staff	Manual handling, slips, falls, unsafe loads	HSE, Manual Handling Regs	Agency: Manual handling covered in Health & Safety induction, Client: site-specific training.	Incident log review, driver feedback	Agency: training; Client: site safety	Medium (9)	Low (4)
Vehicle Checks & Maintenance	Driver, public	Mechanical failure, breakdown, accident	DVSA, HSE	<b>Driver:</b> Daily walkaround checks, defect reporting before use,	Audit checklists, review defect logs	Agency: checks, reporting; Client: site response	High (15)	Low (4)



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				Client: client maintains vehicles/responds to defects.				
Route Planning & Navigation	Driver	Getting lost, unsuitable roads, delays	HSE, DVSA	Client: Route planning briefings, restricted roads/bridge strike guidance,	Incident/near- miss logs, driver feedback	Agency: guidance; Client: site info	Medium (8)	Low (3)
Accidents, Collisions & Near Misses	Driver, public	Physical injury, trauma, legal action	RIDDOR, HSE, Road Traffic Act	Driver/Client: Immediate reporting Agency: agency investigation, driver support, risk assessment updates.	Regular review, lessons learned, post-incident support	Agency: log, follow-up; Client: on site	High (15)	Medium (6)
PPE Policy	Driver	Inadequate protection (hi-vis, gloves, boots, ADR PPE)	HSE	Driver: Drivers provide/wear standard PPE Client: provides specialist/site PPE, Agency: confirms during induction and checks compliance.	Review PPE compliance, spot checks	Agency: standard PPE; Client: specialist/site PPE	Medium (9)	Low (3)
Working Within Scope/Competence	Driver, public	Unsafe operation, errors from lack of training	HSE	Agency: Only assign within competence/training, Driver: encouraged to refuse unsafe work/escalate concerns.	Assignment records, incident feedback	Agency: assignment, support; Client: site training	High (12)	Low (4)
Health & Wellbeing (Ongoing)	Driver	Fatigue, stress, poor diet, dehydration	HSE	Agency: Support for health/wellbeing, encouragement of healthy habits, access to welfare facilities/support services.	Wellbeing survey, support uptake, monitoring	Agency: support; Client: facilities	Medium (9)	Low (4)



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Adverse Weather	Driver, public	Skids, poor visibility, breakdown	HSE, DVSA	Client: Safe driving briefings in adverse weather, emergency kit guidance.	Review weather- related incidents	Agency: advice; Client: site prep	Medium (9)	Low (4)
Site-Specific Hazards	Driver	Plant movement, restricted access, hazardous materials	HSE	Drivers: request site induction, report unknown hazards, client provides induction/risk assessment.	Incident logs, spot check inductions	Agency: escalation; Client: induction	High (12)	Medium (6)
COVID-19 & Infectious Diseases	Driver, public	Infection risk	HSE, Gov.uk	Agency/clients: follow government hygiene, isolation, vaccination guidance, site hygiene/PPE provided.	Review public health updates	Agency: policy; Client: site controls	Medium (8)	Low (3)
Drugs & Alcohol	Driver, public	Impaired driving, accidents	DVSA, company policy	Agency/Client: Zero- tolerance policy, random testing, removal from assignment for breaches.	Incident logs, spot checks	Agency: policy; Client: site rules	High (15)	Low (3)
Mobile Device Use	Driver, public	Distraction, accidents	Road Traffic Act	<b>Driver:</b> Prohibition of handheld device use while driving, only allowed when safely parked/securely mounted.	Incident logs, spot checks	Agency: policy; Client: site rules	High (15)	Low (3)
Manual Handling (Parcels, Equipment)	Driver	Musculoskeletal injuries, strains	HSE, Manual Handling Regs	Client/Agency: Manual handling training, use of aids, clients provide equipment/training.	Incident log review, driver feedback	Agency: training; Client: site safety	Medium (9)	Low (4)
Violence, Aggression, Road Rage	Driver	Physical/mental harm, trauma	HSE	Agency: De-escalation support from agency, Clients: support incident reporting/post-incident care.	Incident logs, post-incident support	Agency: policy; Client: site support	Medium (8)	Low (3)



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Portal & Digital Compliance	Driver, client	Missed updates, non- compliance, data risk	GDPR, HSE best practice	Agency: Provide secure portal for documents, annual re- acknowledgement, compliance reminders, data security.	Portal usage logs, compliance tracking	Agency: portal management; Driver/Client: engagement	Medium (8)	Low (3)
Open Communication & Partnership	Driver, client	Under-reporting, unresolved issues	HSE, REC standards	Agency/Client: Clear escalation/reporting routes, encourage feedback Driver: Regular communication.	Feedback review, spot checks	Agency: support, escalation; Driver/Client: communication	Medium (8)	Low (3)
Sector-Specific Assignment	Driver	Lack of sector/site knowledge, incorrect PPE	HSE, REC	Agency: Assignment matching to driver experience, Client: Site inductions where possible, Driver: review of client packs for sector risks where provided.	Assignment records, review	Agency: assignment, review; Client: induction, PPE	High (12)	Low (4)
Contact/Escalation	Driver, client	Delayed support in emergency	HSE, lone worker regs	Agency: 24/7 contact details, clear escalation instructions in portal/induction pack.	Contact logs, response audits	Agency: contact, escalation; Driver/Client: correct use	High (12)	Low (3)
Company Credentials & Experience	Client, regulator	Loss of confidence, non-compliance	REC, HSE	Agency: REC membership maintained, regular policy review, sector experience highlighted in documentation.	Annual compliance review	Agency	Medium (8)	Low (3)



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48Hr WTR Opt-Out

# 1. DEFINITIONS

1.1. In this Agreement the following definitions apply	1.1.	In this	Agreement	the fol	lowing	definitions	appl	v:
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"Agency Worker" means you

"Assignment" means the period during which the Agency Worker is supplied to provide services to the Client;

"Client" means the person, firm or corporate body using the services of the Agency Worker;

"Employment Business" means Adapt Logistics Recruitment Ltd., (registered company number 16440821) of Enterprise House The Courtyard, Old Court House Road, Bromborough, Wirral, England, CH62 4UE; and

"Working Week" means an average of 48 hours each week calculated over a 17-week reference period.

1.2. References to the singular include the plural and references to the masculine include the feminine and vice versa.
1.3. The headings contained in this Agreement are for convenience only and do not affect their interpretation.
2. RESTRICTION
The Working Time Regulations 1998 (as amended) provide that the Agency Worker shall not work on an Assignment with the Client in excess of the Working Week unless s/he agrees in writing that this limit should not apply.
3. CONSENT
The Agency Worker hereby agrees that the Working Week limit shall not apply to the Assignment.
4. WITHDRAWAL OF CONSENT
4.1. The Agency Worker may end this Agreement by giving the Employment Business 3 months notice in writing.
4.2. For the avoidance of doubt, any notice bringing this Agreement to an end shall not be construed as termination by the Agency Worker of an Assignment with a Client.
4.3. Upon the expiry of the notice period set out in clause 4.1 the Working Week limit shall apply with immediate effect.
5. THE LAW
This Agreement is governed by the law of England & Wales and is subject to the exclusive jurisdiction of the Courts of England & Wales.
Sign
Health & Medical Declaration

It is a criminal offence (punishable by a fine of up to £1,000, and possible disqualification from driving, for a person to fail to declare a new notifiable medical condition or a worsening of an existing condition to DVLA (and to their employer). It is also a criminal offence to make a false declaration regarding a medical condition.

# ALWAYS CONSULT YOUR DOCTOR IF YOU ARE UNSURE.

# TO BE COMPLETED FOR ALL LICENCE HOLDERS (including vocational licence holders):

I hereby declare that since completing my previous health declaration that I have had no change in my health, which could or would affect my entitlement to drive. In particular I hereby confirm that I have not, since I completed my previous health declaration suffered from any of the following conditions:
• An epileptic event (seizure or fit)
Angina (heart pain) whilst driving
• Any heart condition or heart surgery
• Severe mental handicap
• Repeated and/or sudden attacks of disabling giddiness, fainting or blackout (that prevents me from functioning normally)
Diabetes controlled by insulin and/or other medications
• An implanted cardiac pacemaker
An implanted cardiac defibrillator (ICD)
An implanted anti-tachycardia device
• dependence on or the misuse of alcohol, illegal drugs and/or chemical substances within the past 3 years – NOTE – drink driving prosecutions need not be reported Parkinson's disease
Narcolepsy or sleep apnoea syndrome

• Any form of stroke, recurrent 'mini strokes' and/or TIAs (Transient Ischaemic Attacks)

 Any type of brain surgery • Severe head injury involving hospital inpatient treatment • Brain tumour • Any other chronic (long-term) neurological condition Other chronic tumour or cancer conditions • Certain cancer conditions • A serious problem with memory or episodes of confusion Severe learning disability • Any kind of serious psychiatric illness or mental ill health • Visual problems affecting either or both eyesSevere spinal injury or conditiontotal loss of sight in one eye • Any visual disability that affects both eyes, or the remaining eye only (not including short or long sightedness which has been addressed by glasses, or colour blindness) • Any condition affecting my visual field (the surrounding area that can be seen when looking directly ahead) • Continuing or permanent difficulty with the use of arms and/or legs • Any persistent limb problem for which my driving has to be restricted to certain types of vehicles or those with adapted controls **DRIVER LICENCE NOTIFIABLE MEDICAL CONDITIONS** I hereby confirm that if any of the above conditions affect me I will inform my employer as soon as I become aware of any and I

medical-conditions

also understand that I have a legal duty to inform DVLA forthwith by writing to the: Drivers Medical Group, DVLA, Swansea SA99 1TU (the appropriate medical questionnaires can be downloaded from www.direct.gov.uk/driverhealth). Further information can be obtained from Occupational Health Specialists and GPs as well as by visiting the DVLA website https://www.gov.uk/driving-

understand that failure to do so is a criminal offence pullishable by a fine of up to £1,00	0.
have read and fully understand the above and will comply with what is requested of me	<b>;</b> .
understand that it is a criminal offence to make a false declaration.	
Do you have a medical condition we should be aware of?	
☐ Yes ☐ No	
Nothing was selected.	
Please enter information here	

# By signing this page, I confirm that I fully understand the content and agree to adhere to it at all times. I also agree that all the details provided in this document are accurate and complete to the best of my knowledge. By ticking this box I consent to the company processing my data and the evidence of this document being stored within their system. Signature Name

**Date Signed**